



## 東北醫療中心

May 28, 2009

To: San Francisco Health Commission  
101 Grove Street, Room 311  
San Francisco, CA 94102

Dear San Francisco Health Commission Members,

On behalf of North East Medical Services (NEMS) in San Francisco, it is my pleasure to offer our support to California Pacific Medical Center's (CPMC) proposal to rebuild through the construction of a new campus. The approval of this proposal will enable CPMC, which NEMS as a community organization works closely with, to continue providing important safety net and emergency services to patients in our community.

NEMS is the largest federally-qualified health center in the San Francisco targeting the medically underserved Asian population. For over 38 years, NEMS has offered comprehensive health care services to a variety of patients, a majority of whom are uninsured or low-income. In addition to relieving the health care burdens of the economically disadvantaged, NEMS also mitigates cultural and linguistic barriers by offering culturally-sensitive health care services in several Asian languages and dialects, including Cantonese, Mandarin, Toishan, Vietnamese, and Burmese.

NEMS has collaborated with CPMC on many projects over the years to provide specialty care services to the underserved populations in San Francisco. Additionally, over 400 NEMS' newborn deliveries are performed at CPMC yearly. Most recently, CPMC and NEMS developed a referral process to provide inpatient care access to all of NEMS' 11,000 Healthy San Francisco (HSF) patients, which constitutes roughly 25% of the entire HSF population.

NEMS is pleased to continue this wonderful and strategic partnership with CPMC, and we support CPMC's proposal to rebuild a new campus.

Eddie W. Chan  
President & CEO